

Reference	POL 02
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Approved	MD



QUALITY POLICY:

In accordance with its established policy, COUNTER SECURITY LTD operates a quality British Standards (BS) which operates the requirements of BS 7499, BS 7984. The company implements ISO 9001 quality management systems.

The company, its director and staff are all committed to the concept and practice of total quality throughout our organisation. Our goal is to provide a quality security service in a manner, which conforms to the best standards in our industry and the expectations and needs of our customer. This is fundamental to all work undertaken and is practised by all personnel in their daily work and activities.

This Quality Management System and the supporting referenced documentation explain the requirements for quality and the means to satisfy those requirements. Quality is enhanced by working in a systematic method to formalised procedures designed to eliminate the occurrence of deficiencies.

Our aim is to ensure the efficiency and profitability of the Company by constantly striving to maintain and improve upon the quality and reliability of our services.

This policy is reviewed periodically as required and is communicated to all staff upon appointment. No amendments or variations to procedures of the Quality Management System are permitted without reference to the Quality Manager.